

YOUTH

■ SERVICES BUREAU ■
of Monroe County

2019 Annual Report



615 South Adams Street, Bloomington, Indiana, 47403

Phone (812) 349-2506

Fax (812) 349-2892

Find us on Facebook!

Table of Contents

INTRODUCTION

Mission & History.....	3
Accreditations.....	3
Our Services.....	4
Organizational Structure.....	5
Staff.....	6

YSB AGENCY REPORTS

Executive Director Report.....	7
Financial & Personnel Coordinator.....	8
Program Coordinator Report.....	10
Binkley House Shelter Program.....	12
Binkley House Shelter Report.....	13
YSB Service Inquiries.....	15
YSB Services Provided & Placement types.....	16
Safe Place Coordinator Report.....	21
Clinical Coordinator Report.....	23
Prevention Coordinator Report.....	25
Safe Place Events & Locations Appendix A.....	28

RECOGNITION

Community Collaborations Appendix B.....	39
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OUR VOICE

Youth Served.....	41
Parent/Guardian Opinion.....	42

Introduction

Mission Statement:

The mission of Youth Services Bureau is to support youth and families through advocacy, education, collaboration, and fostering community connections.

Vision Statement:

Youth Services Bureau of Monroe County envisions a thriving community, rooted in compassion, rich in opportunity, where youth and families are empowered and resilient.

Agency Values:

Integrity, Advocacy & Awareness, Service, Importance of Human Relationships, Honoring Dignity of Person, Investment

History:

Since 1972, Youth Services Bureau of Monroe County has provided services in an effort to strengthen families, divert youth from the juvenile justice system, and to foster positive youth development. Family support and structure are necessary for the development of our community's youth. YSB offers services that foster positive family functioning and help lay the groundwork to build healthy, productive individuals.

Accreditation & Memberships:



YSB is an accredited Indiana Youth Services Association member. We fulfill the 4 core roles of delinquency prevention, advocacy, community education and information & referral¹ with our programs.

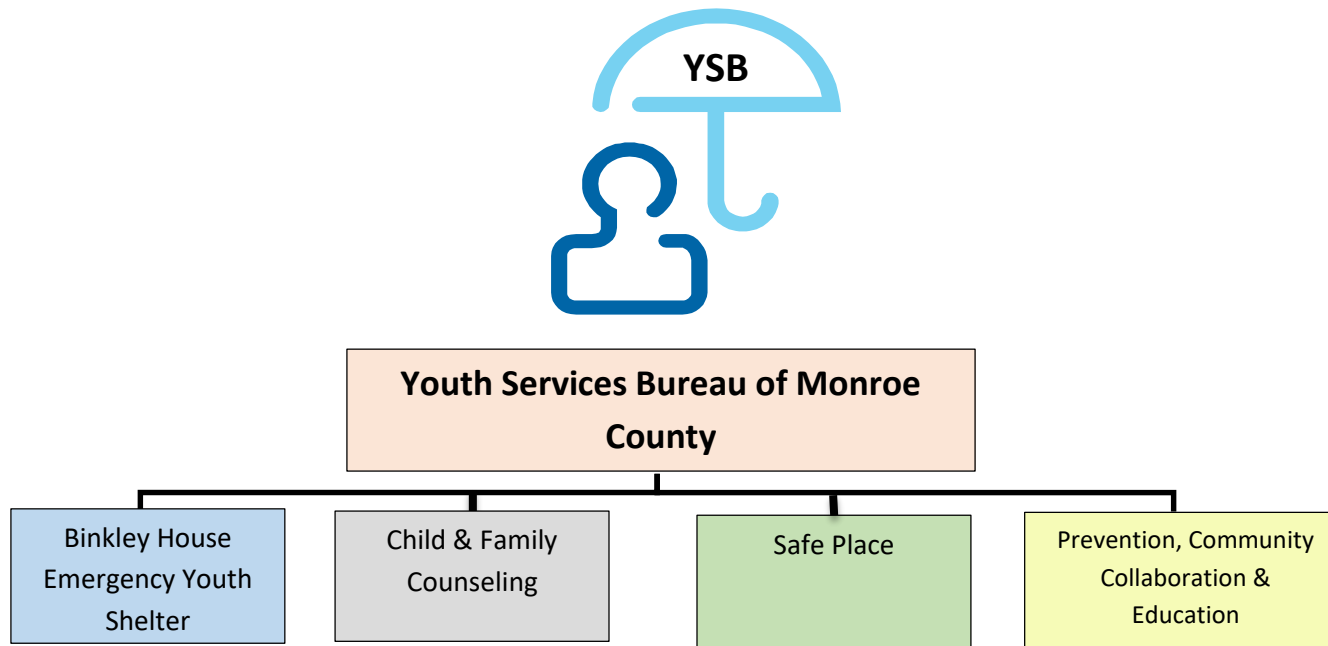


We are also an Indiana Association of Resources and Child Advocacy member. It is an association of concerned agencies who not only care for children and families, but also care about them.²

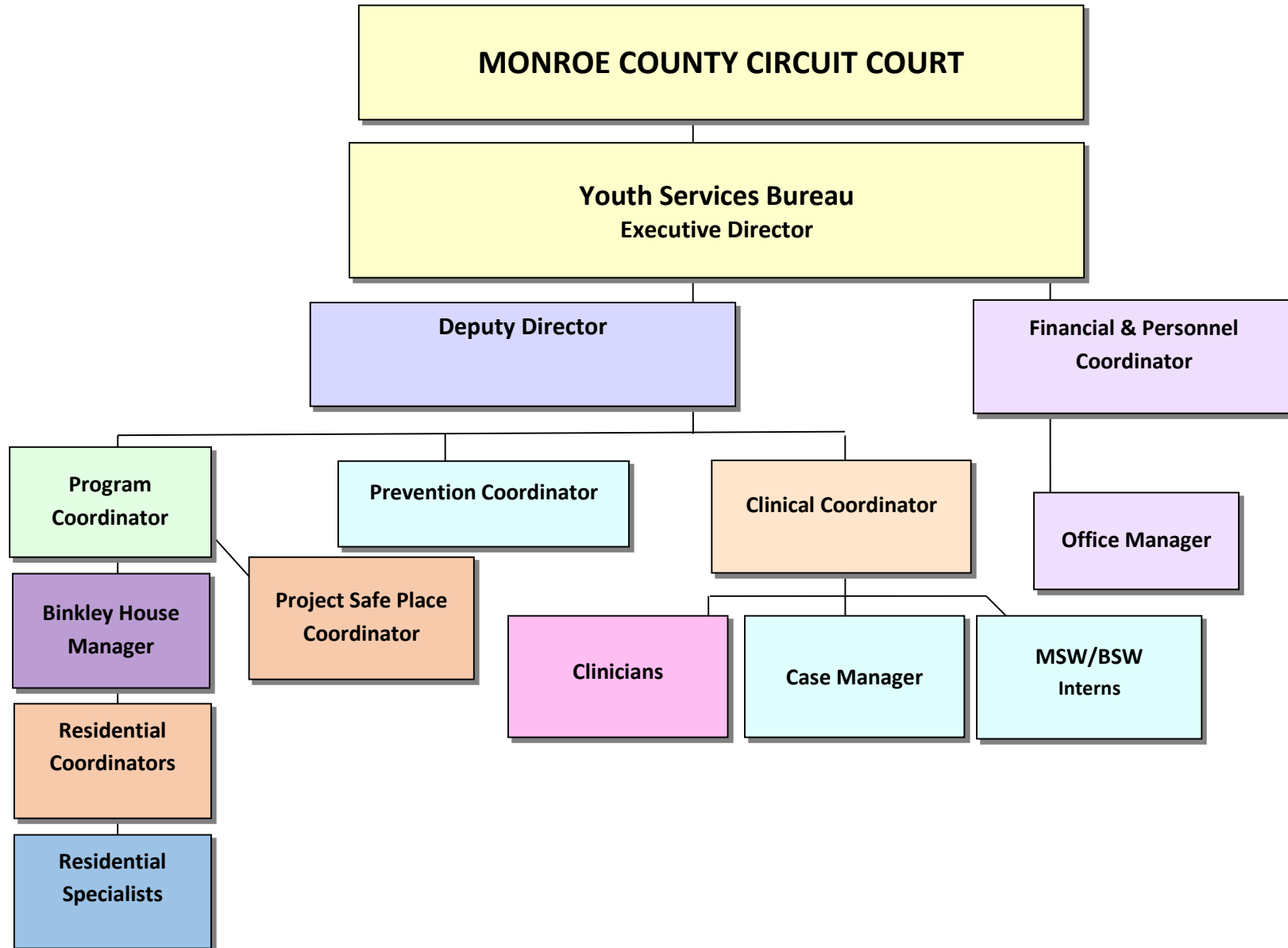
¹ <http://www.indysb.org/parents-youth/programs>, "four core roles"

² <https://www.iarca.org/index.php/about-us>

Our Services



Our Organizational Structure



2019 Youth Services Bureau Staff

Executive Director

Victoria Thevenow, M.Ed.

Deputy Director

Louis Malone IV

Finance and Personnel

Sarah Borden, Financial and Personnel Coordinator*

Shelle Fletcher, Financial and Personnel Coordinator

Jill Thompson, Office Manager

Prevention:

Stephanie Solomon, Prevention Coordinator

Clinical Team:

Ethan Smith, MFT, CSAYC – Clinical Coordinator

Louise Magiera, LSW- Clinician

Stacy Meadows, CSW,CYC-A– Clinician

Lauren Baney, Case Manager

Ashley Barrett, BSW Intern

Programming:

Vanessa Schmidt, Program Coordinator

Project Safe Place Program

Brigitt Nasby, Safe Place/YSB Shelter Outreach Coordinator

Binkley House Manager

Jen Vaught, Binkley House Manager

Binkley House Staff

Emily Arthur

Doris Bailey

Ashley Barrett

Collin Bates

Soni Blackburn*

Alex Burt

Destiny Bush*

Matt Cababie

Tykia Cantrell*

Derrick Clark

Carmen Diaz

Maria Elias

Rachel Estivill

Lucy Farmer*

Alison Garrett

Tanya Garnica-Sierra

Janet Hargrave

Hannah Kenoyer*

Tara Kirkpatrick

Terry Knoy

Alexxis Lara

Patrick Littlejohn*

Angela Reece

Diana Robertson

Renee Romanowski*

Leslie Sanchez*

Michael Shanks

Mercedes Sims

Katrina St. Henry

Erin Smith*

Jen Vaught

Riley Whisenhunt

The Executive Director's Report

The Youth Services Bureau (YSB) of Monroe County continued to provide quality services to over 183 youth placements in 2019, while undergoing a significant facility expansion and renovation. During much of the year, the building and grounds appeared to be closed and under construction from the public view, although there was no disruption of service during the entire renovation. The number of inquiries (referrals for service) was down 9% from 2018, we believe, due to the appearance of the facility, yet we still received 507 referrals, which is an average of 42 calls per month. The average length of stay for youth was over 11 days, up from 2018. YSB staff identified and reported 30 suspected cases of physical abuse, sexual abuse and/or neglect to the Indiana Department of Child Services.

A plan to address space related issues was developed in conjunction with RQAW Consulting Engineers & Architects, and resulted in a Feasibility Study being presented to the Monroe County Commissioners in July 2017. In 2018, the Commissioners approved the plan, the County Council appropriated the funding, and contracts were signed with Building Associates, Inc. to begin demolition of the front house and construction on the addition and renovation. This renovation was funded without having to appropriate any additional tax dollars. The result of these efforts includes a multipurpose gymnasium which allows both physical activity for youth, and can serve as a meeting room housing up to 150 community members. A classroom that can seat 75 people, and can be divided into two separate rooms for resident educational programming and community education group meetings will allow YSB to serve more people and expand programming. Both an adolescent substance abuse program, and a group for sexually maladaptive youth were developed by staff in 2019, and will be implemented in 2020. Another feature of the new facility is additional visitation rooms for parents, families, DCS caseworkers, and Probation Officers to meet with residents in a private area. YSB had only one visitation room previously. A pavilion (shelter house), de-escalation walking path, and resurfaced outdoor basketball court, along with expanded parking has improved the appearance and utilization of the grounds. The Binkley House Emergency Shelter living space was renovated to include new paint, carpet, bathroom tile, art and craft area, cabinets for storage, and soundproofing. All these facility improvements will allow YSB to increase services in prevention, youth programming, community education & training, and expand partnerships with other youth serving agencies while continuing to provide quality emergency shelter care services.

The fourth annual Monroe County Childhood Conditions (MC3) Summit was hosted by YSB in November 2019 with over 219 attendees representing 77 different agencies; the fifth

annual MC3 Summit is scheduled for October 2020. The dedicated staff at YSB continues to support all aspects of youth related services in Monroe County, and welcomes ideas for continued prevention programming and community services.

Viki Thevenow, Executive Director

Finance & Personnel Report

2019 was a year of reduced transition, and progress creating stability in staffing. We were able to lower our turnover percentage to 31.3%, a significant drop from our 2018 percentage of 57.1%. The most turnover occurred in direct care positions, while the administrative staff continued to stabilize. We welcomed a new Clinical Coordinator and Financial & Personnel Coordinator, along with several new faces in the shelter.

We maintained a strong relationship with DCS, and secured a per diem rate of \$421.17 per child per day, this is \$67.81 more than our 2018 rate. We are in the midst of a three-year term of the federal Runaway and Homeless Youth Grant, solidifying our status as a Basic Center Program.

We were able to secure funding to begin the process of renovation and improvement to our facility, which will provide us with an indoor recreational area for shelter residents, expanded training and education space, a formal board room, and additional administrative offices. We look forward to the challenges and opportunities 2020 will bring.

2019 YSB Funding Sources

Funding Name	Source	Amount	% of total
Local Income Tax (LIT)- Special Purpose	Monroe County	\$1,596,448	71.3%
Department of Child Services Contract for Emergency Shelter Care (Per Diems)q	Indiana Department of Child Services (state reimbursement)	\$414,044	18.4%
Federal RHY Grant	Federal Reimbursement	\$164,956	7.3%
State DCS 1503 Youth Services Bureau Grant	Grant – State Reimbursement	49,170	2.2%
State DCS 1504 Safe Place Grant	Grant – State Reimbursement	\$7,450	0.3%
Prevention Funds	Former Asset Building Coalition Funds	\$4,380	0.2%
YSB Donation Fund	Private Donations	\$2,308	0.1%
TOTAL: \$2,238,756			
In-Kind Contributions			
Donated Items	Toiletries, shelter supplies, clothing	\$727.25	
BSW Intern (valued at \$17.41/hour)	508 hours	\$8,844.28	
TOTAL: \$9,571.53			

Local Income Tax Special Purpose (LIT)

- The LIT Special Purpose is YSB's main funding source, funding the majority of operating and personnel costs for the organization.

DCS Per Diems

- DCS per diems are a state reimbursement for all court-ordered and DCS placed children. In 2019, YSB received \$421.17 per child per day. This source funds capital expenses, such as major building repairs, furniture, and technology purchases.

Runaway and Homeless Youth (RHY) Grant

- The Runaway and Homeless Youth Grant is through the Federal Department of Health and Human Services, and fully funds the Safe Place/YSB Shelter Outreach Coordinator and one of the two counselors, along with a small stipend for training and programmatic expenses.

1503 Youth Services Bureau Grant

- The 1503 YSB Grant is administered through the Indiana Youth Services Association, and funds approximately half of the fulltime Case Manager and a supplement to hourly shelter staff, with a small stipend for training and travel.

1504 Safe Place Grant

- The 1504 Safe Place grant is administered through the state Department of Child Services, and funds operational and outreach costs for the Safe Place Program.

Prevention Funds

- This funding is associated with the absorption of the four subcommittees formerly associated with the Asset Building Coalition: the Monroe County Youth Council, Building a Thriving Compassionate Community, the Bloomington Afterschool Network, and the Prevention General Fund.

YSB Donation Fund

- The donation fund is where all private donations made to YSB are deposited.

Shelle Fletcher, Financial & Personnel Coordinator

Program Coordinator Report

The Binkley House Emergency shelter program provides daily structure, service learning, physical recreation, and competency and skill building. Daytime programming is structured to provide residents with experiences that enhance and build social competencies and focus on their existing strengths. Programming is centered on supporting the current evidence based practice used at the Youth Services Bureau, the ARC Framework (attachment, regulation and competency). ARC focuses on normative childhood development, traumatic stress, attachment, and risk and resilience.

During 2019, the agency and staff worked diligently to ensure the on-going construction and expansion of the physical space did not deter any programming for residents. External outings, such as lunch at local businesses, trips to the movie theater, Exotic Feline Rescue Center, parks etc. helped to limit any disruptions to programming experience and opportunities for residents. Additional staff were present on many days to help adjust with the needs and to ensure adequate supervision.

Regular tours for residents at the Monroe County Public Library and Ivy Tech Community College focus on educational activities and future secondary education and career options. Several times per week, residents attend sessions at PALS (People and Animal Learning Services) where they are introduced to services and taught soft skills through equine therapy. The Binkley House Emergency Shelter continues to partner weekly with the Hoosier Hills Food Bank to expose residents to community service opportunities. Mother Hubbard's Cupboard also provides weekly service learning opportunities at their location and also partners with residents to maintain the YSB garden. Residents enjoy weekly visits from Jordy, a therapy dog through Child Appointed Special Advocates (CASA), whom helps to support emotional regulation.

Daily physical recreation is an integral part of the daily programming at the Binkley House emergency shelter. Residents begin the daytime programming schedule by attending the local YMCA, Warehouse, local parks or internal physical activities, such as active games and the use of the new YSB gymnasium. Residents often participate in physical activity outside of scheduled times, and are offered and encouraged to remain active over weekend breaks.

Binkley House residents that are present during daytime programming also participate in educational programming three scheduled times a week. This programming is led by the YSB Master's level Case Manager. During this time, residents work on assigned homework from their local school systems or are provided with age and level appropriate curriculum. Some educational periods also include experiential learning, such as science related activities. Guidance and assistance for assignments is provided by both direct-care staff and the Case Manager.

The after-school psycho-educational component, "Focus", for all residents covers topics such as nutrition, self-esteem building, healthy relationships, anger management and conflict resolution. Through internal and external presenters, these topics are presented in a variety of ways including music therapy, photography, assertiveness trainings, Safe Place program activities, consent and sexual health trainings, art projects, etc. Some residents will also assist in leading the activity with the facilitator.

The behavior modification program used by the Binkley House Emergency shelter program promotes positive behavior choices and provides residents with clear expectations. The program provides enhanced incentives and works to increase the likelihood that youth will take an active role in decision making during their time as a resident. The shelter program continues to follow best practices and regularly evaluates how to best serve the youth temporarily in our care.

For direct-care staff, the agency worked to establish streamlined processes for staff and continues to advance the training and orientation for incoming and existing staff. The program continues to be a recognized model for emergency shelter care under the standards of the Department of Child Services, Indiana Youth Services Association and federal Runaway and Homeless Youth agency.

The Youth Services Bureau also hosts and operates the local Safe Place program. This crisis intervention program opens the doors and expands the access to the Binkley House emergency shelter. The Safe Place program focused on innovative ways to expand outreach in the most rural counties served under the local program, Owen and Greene counties. In addition, the local program continues efforts in Monroe County to increase the education and awareness surrounding the dangers of running away and the safe options that are available. The Safe Place program maintains a physical presence at schools, community events, and pro-social activities and has integrated technology as a means to reach additional youth. The program continues to meet and exceed the standards set forth by the Indiana Youth Services Association (IYSA), National Safe Place Network and federal Runaway and Homeless Youth agency.

Youth Services Bureau of Monroe County has also been a consistent contributor and participant in the Juvenile Detention Alternatives Initiative (JDAI). The objectives of the JDAI workgroups are to collectively safely reduce the number of youth ordered to juvenile detention facilities. In 2019, the Program Coordinator was actively involved in two of the primary workgroups; Purpose of Detention and Alternatives to Detention. The Deputy Director is involved in the Data and Steering committees for JDAI. The Program Coordinator is also participating in the Conditions of Confinement Workgroup, aimed to evaluate the standards of juvenile detention centers used by Monroe County.

Looking forward into 2020, programming under the Youth Services Bureau of Monroe County will continually work to advance procedures that are best practice and advocate for the youth population we serve. Program development for the Youth Services Bureau was a key focus in 2019. The Binkley House program will continue to expand the array of opportunities and experiences offered to residents and help to foster connections made after placement transition of youth. Safe Place program efforts will largely focus on rural outreach and solidifying program presence in Owen and Greene Counties. The agency continues to research programming options that meet the needs of the community in effort to expand what services we offer.

Vanessa Schmidt, Program Coordinator

Binkley House Emergency Youth Shelter Program Description

Binkley House Emergency Youth Shelter is the largest division of YSB. It provides short-term emergency residential care and crisis intervention for youth ages 8-17. The shelter offers emergency shelter for runaways, homeless youth, and youth in crisis or abusive situations at home. Binkley House is a licensed Emergency Shelter Care Facility and follows the guidelines set forth by the Indiana Department of Child Services. Binkley House Emergency Youth Shelter remains the only shelter program for youth in the region of Monroe and surrounding counties.

Binkley House is accessible for youth in need 24 hours a day. Our building's outer doors are locked to ensure the safety of staff and residents. However, our internal doors are never locked. We do not utilize locked rooms, or seclusions and restraints on our shelter residents. The shelter program, known for its "Five Finger Agreement" (Safety, Responsibility, Respect, Following Directions, and Effort) relies on an incentive-based, trauma informed approach to support and encourage positive behavior choices while ensuring safety for all. Our staff are able to enforce the behavior modification program by rewarding positive behavior and helping residents find ways to work on areas of behavior that may need to improvement without the fear of punitive restrictions.

Binkley House provides services such as counseling, educational support time, supervised recreation, transportation to and from school and appointments, as well as referrals to a variety of agencies for related services. YSB also assists youth in transitional services during their stay at the Binkley House Youth Shelter. These include independent living skills, transition to long-term residential care, transition from long-term residential care back home, and short-term aftercare counseling. The youth shelter program also offers services to youth in the foster-care system in an effort to reduce multiple foster-care placements.

Referrals to the youth shelter program can occur in a number of ways including from social service agencies, parents, or directly from the youth themselves. The Youth Services Bureau of Monroe County never charges a fee for the services provided for youth accessing Safe Place or parental (voluntary by youth agreement) admissions.

Binkley House Emergency Youth Shelter Report

The Binkley House Manager has focused on a variety of objectives to ensure that the agency can provide the most appropriate services to the youth residing in the emergency shelter. These goals center on the quality of daily shelter operations, strengthening lines of communication within the agency, assuring high work standards are met, and improved employee training and retention rates. Effectively addressing these objectives ensures the needs of the youth are met.

The agency has worked to streamline the hiring and training process, focusing on consistency, thoroughness, and ensuring that employees feel competent and adequately trained. New trainings for direct care have been added, including an Implicit Bias training and a training focused on the ARC framework (attachment, regulation, and competency) which will be our new evidence based practice to work from. In addition to required trainings, employees are encouraged to attend outside trainings to build on existing skills and to relay their experiences and knowledge with the agency. As shift supervisors, the full-time Residential Coordinators participated in an additional leadership and management training. The agency also held a full day staff retreat to strengthen working relationships and engage in dialogue centered on learning and development. We have focused on existing methods of receiving feedback from the residents we serve and the direct care staff. We organized one-on-one meetings with direct care staff and the leadership team in an effort to hear input and concerns directly from our youth workers. In addition to supervision meetings for direct care, we organized more meetings in 2019 for full-time and part-time direct care staff to come together, learn, and problem solve as a group. The completion rates and analysis of resident and guardian surveys increased to contribute to improved work methods in the Binkley House.

The Binkley House emergency shelter program aims to ensure that youth feel safe, have a routine and are exposed to a variety of opportunities and resources from intake to placement transition. Youth are engaged throughout the day, beginning with breakfast and assigned chores. Many youth residing in the emergency shelter will depart to go to their local school, while others begin physical activity at local recreation centers. Daytime programming provides a structured day that rotates weekly and monthly outings, service learning and new opportunities and activities to engage residents. These community outings include Mother Hubbard's Cupboard, Hoosier Hills Food Bank, Ivy Tech, Monroe County Public Library, PALS, (equine therapy) and local museums. In addition to the scheduled outings during the day, youth and staff work together to prepare and serve meals and snacks, spend allocated time for independent living skills, and to work on any educational assignments or resumes.

There is also built in free time for youth to transition from one activity to the next throughout the day. The end of daytime programming consists of the daily psycho-educational component labeled "Focus" for all residents. This built-in daily block of time is filled with presenters and activities on a variety of topics, such as Building Healthy Relationships presented by Middle Way House staff, arts and crafts focused on self-esteem

building, meal planning and cooking. Several residents were able to contribute to the development of Focus activities such as cooking family meals and leading art activities. We have also had Focus partnership with PALS, that the residents particularly enjoyed, and were eager to share about the experiences they had with the horses. We also had some great presenters for “Focus” group, such as a music therapist, the CASA dog Jordy and his handler, and IU health educators.

In addition to the structured daytime programming and daily psycho-educational component, the residents enjoy off-site group recreational outings. Some of the recreational outings in 2019 were the Terre Haute Feline Rescue Center, the Monroe County Animal Shelter, bowling at the Indiana Memorial Union, Indiana University Cook Hall, the WonderLab and numerous local parks. Residents also earn the opportunity for “token outings,” which are attained by progressing through the level system and earning privileges. The residents may choose their outings, which can vary from trip to a movie theater or a meal off-site at a local restaurant. The shelter “store” also offers the opportunity for youth to shop with their tokens for fun tangible items, such as a new wallet, watch, cologne or jewelry.

While striving to provide a trauma-informed environment, we made use of donations from the public in addition to normal resident purchases this year, and we were able to provide the residents with extra items to take home with them. We provided winter weather clothing, toys, toiletry kits, duffle bags, blankets, holiday gifts, book bags, and school supplies to many of our residents. Our staff worked enthusiastically to provide impressive holiday meals, decorations, and gifts to help residents feel more at home during a difficult time in the year. We also improved our rewards-based behavior modification program, and focused on adding additional incentives to promote positive outcomes for residents.

The Binkley House Shelter strives to provide a trauma-informed environment where youth can feel safe with staff whom model and encourage positive behavior choices. In 2020, the program will continue to refine practices to best meet the needs of the populations we serve. The Binkley House Shelter program will continue to increase the development and adaptation of best practices to provide quality services.

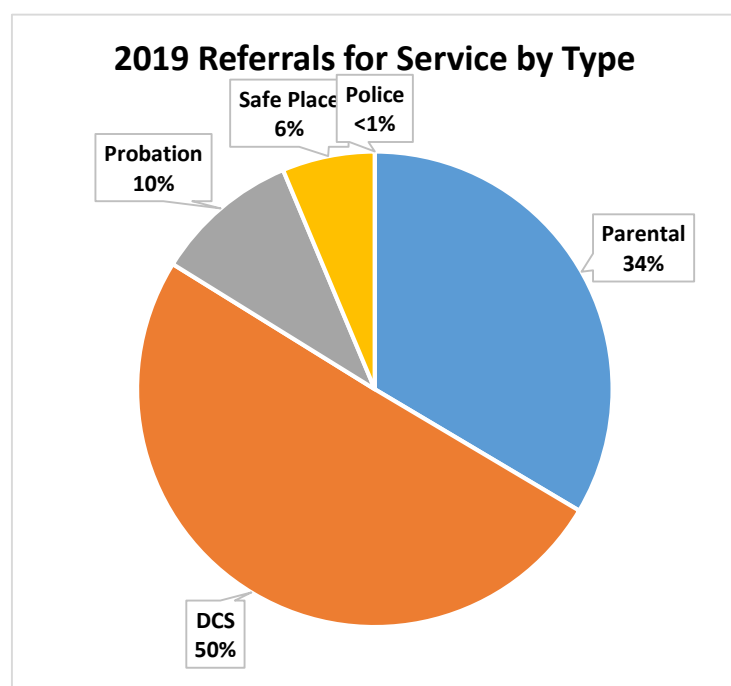
Jennifer Vaught, Binkley House Manager

Inquiries for Youth Related Services:

In 2019, we received a total of 507 inquiries (referrals) for service, an average of 42 calls per month, and a decrease of 9% from the previous year. The calls we receive are usually during a time of crisis for which the callers (youth, family member, legal guardian) are seeking immediate emergency shelter services.

In 2019, YSB of Monroe County experienced a drop in the number of referrals from all reporting sources excepting DCS where there was a slight uptick from the previous year. However, even with the slight increase of referrals from DCS in 2019, the number of DCS referrals remained lower than it had been in recent years. The reason for the spike in DCS referrals in 2015-17, is unclear, although it has been mentioned that the Opioid Crisis could have had an impact. It is difficult to determine the cause of any particular change, but it should be noted that there was a significant renovation taking place in our building during 2019 which may have given the impression that the building was not open.

Inquiries for Service by Referral Type	Total
Safe Place	32
Parental	170
Probation	50
DCS	255
Police	0
Grand Total	507



Services Provided in Binkley House Emergency Youth Shelter

In 2019, we were able to provide safe shelter accommodations a total of 183 times to 173 individual youth. Binkley House served 118 youth who had never before had contact or placement with Binkley House Youth Shelter. That is approximately 64% of our total population served. When counting the total number of service days given to all youth in 2019, we provided 1,926 real-time⁴ days of service.

MONTH	Total Service Days
January	137
February	179
March	130
April	152
May	263
June	112
July	181
August	113
September	146
October	199
November	158
December	156
Total	1926

During 2019, the average length of stay for a youth in the shelter was approximately 11.2 days, a slight increase from 2018 when the average length of stay was 10.8 days. In 2012, a legislative change occurred limiting the length of stay for a youth at a licensed emergency youth shelter in the state of Indiana to a maximum of 20 days⁵, regardless of placement type.

The Binkley House Emergency Youth Shelter program serves youth from various counties across the state. Since we are located in Monroe County, it is of no surprise that the majority of the youth we serve reside in Monroe County. It is important to note that many of the families we serve are transient, having lived in Monroe County either in the past or currently. Monroe County is known for its many resources and families often gravitate to this excellent community.

⁴ "Real-time" means that day in and day out are counted.

⁵ Per Dept. of Child Svc. rules, day out does not count, therefore real-time days are 21 in length.

Youth Place of Residence					
Monroe County	Lawrence County	Morgan County	Other Indiana County	Out of State	Total
130	7	2	44	0	183

Our Counselors and Case Manager provide clinical and supportive services daily for each Binkley House resident. In some circumstances, the contact with youth is much more extensive, based on individual needs and support for success.

Youth Services Bureau staff identified and reported 30 suspected cases of physical abuse, sexual abuse and/or neglect to the Indiana Department of Child Services' Child Protective Services unit. This is approximately 16.39% of youth served in 2019. The suspected reports of abuse and/or neglect are a result of youth self-report, questionable marks/bruises, as well as any observed abuse by guardian or others towards the youth while in our care.

We know it is best practice and vital for youth and families to engage in counseling while experiencing family crisis. The (clinical) behavioral health service component (clinical counseling/case management) is not funded through the Indiana Department of Child Services contract for Emergency Shelter Care. While we seek grants to aid this critical link in services to facilitate improved family functioning, we would be remiss if we did not thank Monroe County for continuing to support our services.

Binkley House Emergency Youth Shelter Placement Types

Placement Types – Binkley House codes placements by “types,” reflecting who is responsible for placing the youth in the shelter program. In some instances, the youth’s placement type may change during their stay, which indicates a shift in the party responsible for the youth’s stay in the program. In 2019, 14 youth changed placement type during a single stay.

1. **Safe Place** – Youth initiate the desire to come for services at Binkley House Emergency Youth Shelter. There is no cost to the family for this service type. Length of this placement cannot exceed 72 hours, but may become another placement type if continued services are requested.

25 youth; 12.7% of the total shelter population (55 service days).

2. **Parental** – A parent or legal guardian contacts Binkley House Emergency Youth Shelter requesting youth services. In this instance, the youth must voluntarily agree to come to Binkley House Emergency Youth Shelter for short term placement. There is no cost to the family for this service type.

90 youth; 45.7% of the total shelter population (924 service days).

3. **Probation** – Through a court order, a youth is placed at Binkley House Emergency Youth Shelter to prevent delinquent behavior and promote pro-social behavior. Youth are accepted as court ordered placements only if they pose no safety risk or harm to self or others. Results of court involvement typically come from truancy (not attending school consistently), return to the community from another environment, or preventative (assist youth in remaining free from negative influences until the youth can make better choices). YSB submits per diem claims to Indiana Department of Child Services (per that year’s cost award). This is not billed to the family by YSB.

35 youth; 17.8% of the total shelter population (301 service days).

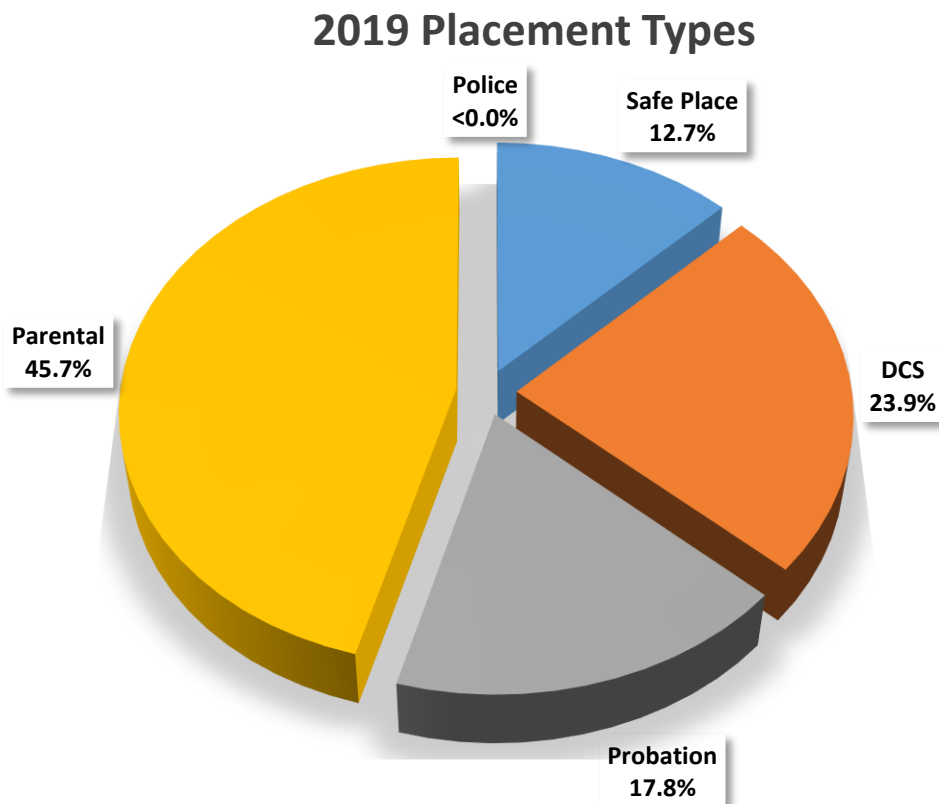
4. **Department of Child Services** – When a youth is a ward of DCS or is in an emergency situation in which the DCS Case Worker determines that removal from a home is needed, a youth can be placed at Binkley House Emergency Youth Shelter. Typically, we host youth who are waiting for their homes to return to a safe level (after DCS interventions have been put in place), are awaiting foster care placement, or are in transition between homes. YSB submits per diem claims to Indiana Department of Child Services (per that year’s cost awarded by the state of Indiana). This is not billed to the family by YSB.

47 youth; 23.9% of the shelter population (655 service days).

5. **Police Hold** - To assist local law enforcement in returning to serve the public, there are occasions where Binkley House Emergency Youth Shelter will house a youth until a parent can be located to take

custody of their child. These instances typically occur when law enforcement has come into contact with a youth and a parent/guardian cannot immediately respond to law enforcement to retrieve their child. These placements are typically less than 24 hours in duration. If a parent cannot be located within 24 hours, Binkley House contacts the Department of Child Services to assist in family locating.

0 youth; 0% of the total Shelter Population (0 service days).

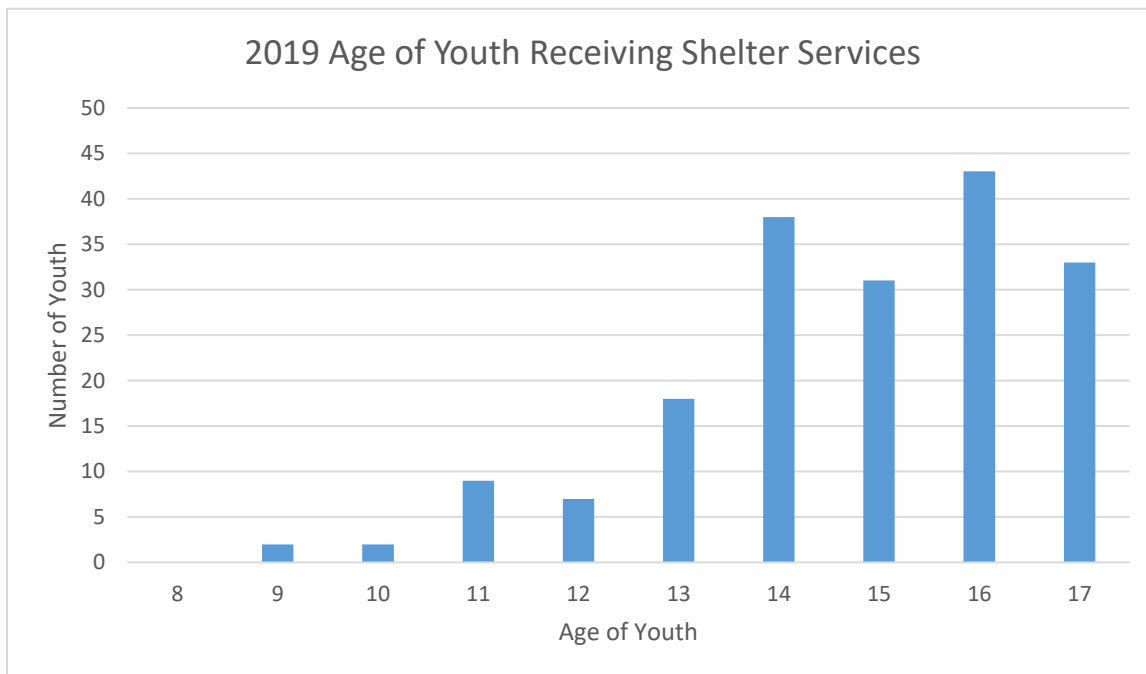


Gender of Youth in Program

Binkley house is a co-ed shelter with separate male and female sleeping wings attached to the common areas. Over the last several years we have seen an increase in the number of female youth accessing shelter services. In 2019, that trend continued as 58% of the residents in our shelter program were female. We served a total of 107 females and 76 males, with 4 of those youth identifying as transgender.

Age of Youth Receiving Services

Binkley House serves youth from 8 to 17 years of age. In 2019, the majority of our youth were age 14-17, consistent with previous years.



Continuous Improvement Efforts:

YSB uses a variety of assessments and program measures to evaluate the services provided to youth and families. This information is provided to funding agents and used to identify areas of growth and improvement throughout the agency. This information is captured through resident and guardian exit surveys, Safe Place program evaluations, IYSA entrance and exit questionnaires, and follow-up questionnaires conducted two weeks after completing services with the agency. This information provides the agency with the ability to measure progress within the program as well as determine satisfaction in services. We greatly appreciate youth and parent/guardian participation in helping us to capture this information as a way to continuously improve on the services we provide.

Safe Place Coordinator Report

Safe Place is a national youth outreach and prevention program for young people in need of immediate help and safety. As a community-based program, Safe Place designates businesses and organizations as Safe Place locations, making help readily available to youth in communities across the country. This national model is replicated locally and hosted by the Youth Services Bureau of Monroe County (YSB). The local Safe Place program serves Monroe, Owen and Greene County.

Each year the YSB Shelter Outreach and Safe Place Coordinator educates youth and adults through presentations and presence at local schools, community events, trainings, a bi-weekly educational hour in our youth shelter, sponsorships of pro-social activities, and community and online advertising. Due to our outreach efforts in 2019, we were able to reach 17,779 youth. The outreach opportunities educate youth on how to access the Safe Place program, and the services that are offered. Our local Safe Place program was accessed by 35 youth in 2019. Based on the specific situation, the youth may be provided with referrals, counseling, shelter placement and/or follow-up care. Of those 35 youth initiating Safe Place services, 27 youth accessed shelter services while 8 youth resolved their issue at the Safe Place sites. Youth Services Bureau of Monroe County received 10 calls from youth asking about the Safe Place program or speaking with a staff member to work through an issue.

Community members, Safe Place sites, and guardians are also educated on the program and encouraged to continue a cooperating role in helping youth in crisis. In 2019, 63,813 adults were educated about the Safe Place program through presentations, community events, community meetings, and trainings. Additional awareness is garnered through sponsorships of pro-social activities, and community and online advertising. Total outreach in 2019, 81,592 youth and adults, surpassed outreach efforts made in 2018.

In 2019, Safe Place participated and/or provided information at 68 events. Outreach efforts regularly occur in Monroe County; however, focus continues to be in Greene and Owen County. In 2019, Safe Place built a relationship with Middle Way House to provide Youth Services Bureau and Safe Place information to local schools through the Building Healthy Relationships program.

Safe Place depends on the network of businesses and agencies displaying the Safe Place sign and acting as Safe Place sites. These sites help to expand access to the Binkley House Emergency Shelter. In 2019, 4 new sites were recruited to this network: one in Monroe County, one in Owen County, and two in Greene County. Safe Place operates 93 physical sites and 45 mobile sites within Monroe, Owen, and Greene counties. Safe Place sites are required to maintain signage and complete training. Each site makes program cards available that provide youth with the information needed to access Safe Place services.

Safe Place sponsored pro-social youth programs like Bloomington Youth Basketball (approximately 1,000 participants), youth focused family friendly events Glow in the Park approximately 350 attendees), Skate and Scare (approximately 200 attendees), Skate with Santa (approximately 200 attendees) through the City of Bloomington Parks and Recreation Department. These sponsorships include onsite interactions with the youth as well as logos in all program materials and event webpages and media. Safe Place also sponsored banners at

the Bryan Park pool, Mills Pool, and Twin Lakes Recreation Center. Thousands of attendees viewed the banners while at these locations.

Safe Place sponsored the Cutters Youth Soccer program in Bloomington. This sponsorship included the Safe Place logo on the back of players' t-shirts, Safe Place logo at tournaments and events, Safe Place logo on the Cutters' website and social media. Cutters Soccer Club has approximately 900 youth participants.

Safe Place procures billboard advertising through Lamar Outdoor Advertising as part of our diverse outreach strategy. In 2019, Safe Place scheduled one billboard in each Owen and Greene counties. Weekly impressions (eyes on view) from the billboards totaled 75,272 in Owen and 35,085 in Greene. Safe Place also advertised with National CineMedia LLC in both Bloomington AMC movie theaters. A Safe Place commercial with local Youth Services Bureau information played before every movie rated PG or higher and in the lobby every 12 minutes from October 14th to November 14th. Safe Place also advertised with Screen Vision Media in the Linton Cinemas in Linton, Indiana from May 3rd to July 19th.

In partnership with Comcast Spotlight, Safe Place aired a National Safe Place commercial tagged with local Youth Services Bureau of Monroe County information from September 2019 through January 2020. The commercial airs on networks with youth and families as target audiences. Safe Place included the Premium Video Everywhere which allows the Safe Place commercial to be aired on any device streaming Comcast Spotlight content. The online capabilities of Premium Video Everywhere measure specific number of views (impressions) and viewing time with each impression. The commercial was guaranteed to be shown to 17,708 viewers a month who watched the commercial for different amounts of time. Of those 70,832 viewers, the local Safe Place commercial was viewed in-full by 62,185 viewers or 88% of viewers.

In 2019, the Safe Place program will continue expanding outreach and education efforts with youth in Owen and Greene counties. New opportunities to participate in community events and sponsorships are being reviewed. The YSB Shelter Outreach and Safe Place Coordinator will be working on new efforts to increase communication and offer new opportunities to participate in Safe Place outreach for program sites and volunteers.

Brigitt Nasby, Safe Place Coordinator

For a list of Safe Place Events and locations see Appendix A

Clinical Coordinator's Report

Every employee at YSB wears a variety of hats. On the Clinical Team, we serve as counselors, case managers, champions, advocates, facilitators, and sounding boards. The most salient and consistent part of each of these roles, however, is our ability and desire to partner. We partner with youth people as they experience crisis. We partner with families as they attempt to understand and navigate systems. We partner with community organizations whose work are inextricably linked with ours. We are cognizant that people are the experts on themselves and crisis often manifests because of institutionalized disadvantages, not because of individual choices. We recognize the need to share power with whom we partner and, in the service of YSB's larger vision, to contribute to (and be a part of) a community where everyone has what they need to thrive.

Clinical team members provided short-term counseling and case management to the 183 placements in Binkley House Emergency Shelter in 2019. Residents, in addition to being offered aftercare sessions, received follow up phone calls at regular intervals. Clinicians were also utilized in the Safe Place program to meet with youth and provide support and make appropriate referrals, should they chose not to stay as a Safe Place placement. The team was also able to provide counseling to a total of 6 community based clients.

By the end of 2019 the clinical team worked diligently and cooperatively while changes occurred throughout. We are proud of the commitment as the clinical team continues to serve the state of Indiana and their families. Stacy Meadows, LCSW and a counselor on the clinical team, works with our residents and their families that she meets. Stacy saw a need for children that were experiencing truancy within the community and started the conversation that grew into a program that is being created alongside the MCCSC to help those with attendance barriers. Louise Magiera, MSW and a counselor on the clinical team, she too works with the youth and their families that we serve at YSB within community and state. Louise has an extensive background working with adults and families battling substance abuse. With her background working with those experiencing substance abuse, she also recognized that there is a need working with teenager's also dealing with the same problems. Louise, and with the help of intern Ashley Barrett, began creating a program from the ground up to serve those youth with substance abuse problems. Seeking Safety (Substance Abuse program) will begin on March 4th 2020. Our Case Manager, Lauren Baney, who holds a Master's in Public Health serves a vital part on the clinical team. Lauren helps assist the clinical team with residents and their families at YSB as well as community based clients. The clinical team saw a change at the Clinical Coordinator position in 2019. Ethan Smith MFT, CSAYC, CALM has experience working with variety of needs. He has worked in areas such as community mental health, schools and private practice.

To that end, team members have participated in and facilitated a variety of professional development opportunities. In 2019, the team participated in several conferences including: Indiana Association of Resources and Child Advocacy (IARCA), Indiana Youth Institute Kids Count, National Runaway and Homeless Youth (RHY) Conference, and the American Public Health Association (APHA) National Conference. Team members participated in a three-part Racial Equity Training Series, co-sponsored by YSB, as well as a two-day

training on YSB's new Evidence Based Program, the Attachment, Regulation, Competency (ARC) Framework. The team also completed the extensive training requirements requisite for all YSB employees. Team members provided support and training to others as well, presenting or facilitating at the following conferences/events: Indiana Youth Service Association Annual Staff Retreat, RHY Conference, Monroe County Opioid Summit, and the Monroe County Childhood Conditions Summit (sponsored by YSB with the support of Building a Thriving Compassionate Community).

Our ability to provide care for youth and families is enhanced when we have strong relationships with community partners. Our case manager continued to forge closer partnerships with the Department of Child Services and Monroe County Juvenile Probation; she attends court weekly to ensure agency responsiveness and advocacy, as well as field possible referrals for service. Counselors also accompany residents to court as needed. Members of the team also interface with local school staff about individual residents and larger community trends. We helped to nurture new relationships with IU Health and PALS to provide psychoeducational programming to residents. The Clinical Coordinator and Prevention Coordinator also spearheaded a Trauma Informed Care Peer Learning Community with the Boys and Girls Clubs of Bloomington in an effort to collaboratively explore organizational change efforts.

A regular Clinical Work Group was added to the meeting rotation with a primary goal of re-evaluating team tools and processes. As a result, both shelter and community-based documentation were adapted to be more aligned with the ARC Framework. In addition to the Work Group, team members have contributed to committees and served in other capacities at YSB, including Values Day development, staff retreat facilitation, grant writing, training, Senior Leadership, and Prevention sub-committees.

In 2019, the Clinical Team will continue to provide crisis intervention services, and seek to minimize harm and prevent re-traumatization. We aspire to do so while understanding the complicated contexts of the people with whom we partner and advocating for changes within and across organizations, communities, and systems.

Ethan Smith, Clinical Coordinator

Prevention Coordinator

2019 was the third year of the Prevention Coordinator role at Youth Services Bureau of Monroe County (YSB). Our initiatives and programs continued to partner with community members and organizations to promote safe, stable, nurturing, relationships, and environments (SSNREs). The goal of preventing negative childhood conditions broadly connects the efforts of our Prevention subcommittees: Building a Thriving Compassionate Community (BTCC), Monroe County Youth Council (MCYC), the Bloomington AfterSchool Network (BASN), and the Indiana Youth Institute (IYI) Monroe County Youth Worker Cafes. We are excited to share Prevention highlights of 2019 and look forward to new projects and endeavors in the coming year.

Community Collaborations:

Building a Thriving Compassionate Community (BTCC) continued growing and building the Implicit Bias Community of Practice that was established in 2018, with the goal of advancing equity by defining and mitigating implicit bias by addressing organizational policy and practice. As of the end of 2019, the Implicit Bias Community of Practice included a dozen trainers actively partnering with organizations. The Community of Practice includes participants from YSB, BTCC, Mother Hubbard's Cupboard, Monroe County Community School Corporation (MCCSC), Indiana University, Indiana University Riley Physicians, the Indiana Coalition Against Domestic Violence (ICADV), and more who meet regularly, train, and partner with community organizations to build social inclusion, an essential for health equity.

The Monroe County Youth Council (MCYC) completed the 2018-2019 school year with a variety of service and leadership opportunities. Team members initiated partnerships with community organizations with whom they could develop a relationship. MCYC members joined teams that volunteered monthly (between October and May) with a partner organization. Teams were oriented to their partners' missions, role in the community, needs, and relationship to other organizations. Council members, having come to know their partner organizations, were equipped and eager to lead their teams in service on Global Youth Service Day in April. Just under 200 youth participated in the event with sites including Mother Hubbard's Cupboard, the Warehouse, the League of Women Voters, the Hoosier Hills Food Bank, City of Bloomington's Parks and Recreation Department, and the Boys and Girls Club of Bloomington's Camp Rock.

The Bloomington AfterSchool Network (BASN) aims to increase the provision of high quality out-of-school-time youth development programs to all Monroe County youth through a collaborative effort among membership agencies. The Prevention Coordinator contributed to the BASN as an Advisory Team member and secretary. The network has representatives from the Monroe County Public Library, Boys and Girls Club of Bloomington, WonderLab, the City of Bloomington Parks and Recreation's Kid City, the Banneker Community Center, the Indiana Youth Institute, the Indiana Afterschool Network, and more.

Indiana Youth Institute (IYI) Monroe County Youth Worker Cafes took place in February, October, and May with a combined participant total of eight-six community members. In accordance with YSB and BTCC's commitment to mitigate implicit bias at organizational and community levels in Monroe County, IYI hosted a cafe focused on Implicit Bias with Gina Forrest. This cafe had thirty-four participants who learned how to recognize and begin addressing implicit bias within the context of youth work.

Youth Services Bureau collaborated with Mother Hubbard's Cupboard to create the Garden Corps Program (a fusion between prevention and intervention), a paid youth internship program that utilizes gardening to address food insecurity in the community while providing youth with opportunities to learn valuable life skills, receive access to case management, and build connections with the community. Four youth, ages 15-17, participated in the pilot program. They were paid \$10.00/hour and worked throughout the gardening season. Garden Corps youth grew and maintained their own garden plot, assisted with growing and maintaining community plots, sold homegrown and homemade goods at monthly Farm Stands, learned how to manage a budget, created their own resumes, learned advocacy efforts, and assisted in the food pantry. Youth participants had access to two case managers from YSB to develop and meet youth-centered goals and develop coping skills. Participants were presenters at the Monroe County Childhood Conditions Summit and shared their experience in the program. YSB and Mother Hubbard's Cupboard staff are eagerly looking forward to seeing the Garden Corps program grow in the next year.

Community Education:

Youth Services Bureau, with support from BTCC and a local planning team, coordinated the 4th Annual Monroe County Childhood Conditions Summit (MC3) in November 2019. Over 200 community members convened at the Monroe Convention Center to continue exploring conditions by focusing on equity and inclusion. Workshop offerings included: Equity and Inclusion in Child Services: A community panel; Creating a Geography of Opportunity: Connecting the Dots among Neighborhoods, School, and Housing to Increase Equity; and Ask Us: A Conversation about Microaggressions. Additionally, MC3 offered its first Equity Hour- an hour of facilitated communication aimed at addressing inequities within Monroe County and offering participants tool kits for beginning to address inequities.

Summit participants represented a variety of sectors and institutions, including: child welfare, medical, education, social services, youth partnering & youth serving, emergency services (food, domestic violence, housing & homelessness), higher education (social work & public health, community college), child care, juvenile justice, City and County Government, business, township trustees, mental health/counseling, arts, religious, advocacy, and more. We are especially excited several workshops included youth presenters. We are grateful to individual sponsors for supporting the summit and allowing us to waive the registration fee for youth and cover requested scholarships. We are incredibly grateful for our MC3 2019 sponsors, Anthem and the Bloomington Health Foundation. Summit feedback included the following comments: *"I appreciate being in the same spaces for a day with others that are working toward the same goals in our community, but represent so many moving pieces of the goal. It is refreshing to connect, even for a day, and receive energy from hearing from others and making new connections."* *"I enjoyed the presenters, I loved the energy and enthusiasm each presenter brought to the sessions. As someone new to mental health care, I had some great opportunities to introduce myself to several folks I will be able to reach out to in the future for upcoming projects."*

YSB of Monroe County is excited to begin planning the 5th MC3 Summit, slated for October 2020.

The Prevention Coordinator and BTCC members facilitated several capacity building opportunities in Monroe and other counties throughout 2019, including:

- Partnering with and becoming an adult ally for Prism Youth Community.
- Introductory level trauma training was shared at multiple local organizations, including Catholic Charities of Bloomington and Indiana University School of Education's Counseling Program.

- Implicit Bias trainings, co-facilitated with members of BTCC's Implicit Bias Community of Practice, to 19 community agencies including The City of Bloomington, the MCCSC School Board, and Headstart educators and administrators.

Prevention work is an important addition to the work of the Youth Services Bureau of Monroe County. While the intervention work of the YSB is central, prevention grounds the agency in meeting its broader mission and vision.

Stephanie Solomon, Prevention Coordinator

For a list of Community Partners and resources see Appendix B

Appendix A

Safe Place Events

Events January 1st 2019 to December 31st 2019

Date	Presentation or Event	Youth Outreach	Adult Outreach	Facilitator
1. 1/7/2019	MWH BHR Presentation at Batchelor	77	2	Middle Way House
2. 1/16/2019	Shelter Focus	1	1	Brigitt Nasby
3. 1/23/2019	MWH BHR Presentation at BHSS	50	2	Middle Way House
4. 2/6/2019	Shelter Focus	5	2	Brigitt Nasby
5. 2/12/2019	MCPL Staff Safe Place Site Training	0	45	Brigitt Nasby
6. 2/20/2019	MWH BHR Presentation at BHSN	222	1	Middle Way House
7. 2/21/2019	Greene County Alliance Meeting	0	10	Brigitt Nasby
8. 2/26/2019	Shelter Focus	5	1	Brigitt Nasby
9. 3/4/2019	MWH BHR Presentation at Batchelor	100	0	Middle Way House
10. 3/6/2019	Shelter Focus	2	1	Brigitt Nasby
11. 3/11/2019	MWH BHR Presentation at Edgewood	87	0	Middle Way House
12. 3/15/2019	Safe Place YSB Staff Training	0	8	Brigitt Nasby
13. 3/20/2019	Shelter Focus	4	1	Brigitt Nasby
14. 3/23/2019	Children's Expo	509	409	Brigitt Nasby
15. 3/25/2019	MWH BHR Presentation at BGS	35	0	Middle Way House
16. 4/4/2019	Shelter Focus	1	1	Brigitt Nasby
17. 4/8/2019	MWH BHR at Jackson Creek	179	2	Middle Way House
18. 4/12/2019	Faces of ACES Table	0	300	Brigitt Nasby
19. 4/15/2019	MWH BHR at The Academy	37	0	Middle Way House

20. 4/22/2019	MWH BHR at Harmony School	24	0	Middle Way House
21. 4/24/2019	Shelter Focus	5	1	Brigitt Nasby
22. 5/8/2019	Shelter Focus	6	1	Brigitt Nasby
23. 5/13/2019	MWH BHR at Tri-North MS	159	0	Middle Way House
24. 5/16/2019	Greene County Alliance Meeting	0	15	Brigitt Nasby
25. 5/28/2019	Girls Inc. Staff Training	0	8	Brigitt Nasby
26. 5/29/2019	Boys & Girls Clubs Staff Training	0	75	Brigitt Nasby
27. 5/29/2019	Shelter Focus	4	1	Brigitt Nasby
28. 6/1/2019	Spencer Pride	300	500	Brigitt Nasby
29. 6/3/2019	Girls Inc. Youth Presentation	31	5	Brigitt Nasby
30. 6/6/2019	Shelter Focus	1	1	Brigitt Nasby
31. 6/20/2019	Shelter Focus	1	1	Brigitt Nasby
32. 7/1/2019	Monroe County Fair	1500	1000	Brigitt Nasby & YSB Staff
33. 7/8/2019	Owen County Fair	623	500	Brigitt Nasby
34. 7/17/2019	Shelter Focus	6	2	Brigitt Nasby
35. 7/20/2019	Owen County Back to School Event	400	200	Brigitt Nasby
36. 7/31/2019	Shelter Focus	2	2	Brigitt Nasby
37. 8/3/2019	IHC Kids Bash	300	250	Brigitt Nasby
38. 8/6/2019	National Night Out	1000	1000	Brigitt Nasby
39. 8/7/2019	Shelter Focus	3	1	Brigitt Nasby
40. 8/16/2019	YSB Staff Training	0	10	Brigitt Nasby
41. 8/21/2019	Shelter Focus	2	1	Brigitt Nasby
42. 8/31/2019	Bloomington PrideFest	1000	1000	Stephanie Solomon
43. 9/3/2019	Fairview Elementary Open House	100	100	Brigitt Nasby

44. 9/4/2019	MWH BHR Presentation at The Academy	34	0	Middle Way House
45. 9/4/2019	Shelter Focus	2	2	Brigitt Nasby
46. 9/9/2019	MWH BHR at Jackson Creek	141	3	Middle Way House
47. 9/17/2019	MWH BHR Presentation at BHSN	216	2	Middle Way House
48. 9/17/2019	Big Brothers Big Sisters Training	0	8	Brigitt Nasby
49. 9/18/2019	Shelter Focus	4	2	Brigitt Nasby
50. 9/21/2019	Glow in the Park	250	250	Brigitt Nasby
51. 9/25/2019	MWH BHR Presentation at BHSS	108	2	Middle Way House
52. 10/1/2019	MWH BHR Talking Tacos	16	1	Middle Way House
53. 10/2/2019	Shelter Focus	2	1	Brigitt Nasby
54. 10/5/2019	PALS Annual Fall Fest	25	10	Brigitt Nasby
55. 10/7/2019	MWH BHR Harmony	23	1	Middle Way House
56. 10/10/2019	MWH BHR Harmony	16	0	Middle Way House
57. 10/14/2019	Edgewood Intermediate	185	10	Brigitt Nasby
58. 10/16/2019	Shelter Focus	4	1	Brigitt Nasby
59. 10/21/2019	MWH BHR Edgewood HS	120	0	Middle Way House
60. 10/26/2019	Skate and Scare	235	100	Brigitt Nasby
61. 11/6/2019	Shelter Focus	4	0	Brigitt Nasby
62. 11/11/2019	MWH BHR Batchelor	143	0	Middle Way House
63. 11/14/2019	Bloomington After School Network Meeting	0	9	Brigitt Nasby
64. 11/20/2019	Shelter Focus	1	0	Brigitt Nasby
65. 12/2/2019	MWH BHR Tri North	144	0	Middle Way House
66. 12/9/2019	MWH BHR Presentation at BHSS	108	0	Middle Way House
67. 12/14/2019	Skate with Santa	300	100	Brigitt Nasby
68. 12/20/2019	Safe Place YSB Staff Training	0	6	Brigitt Nasby

Safe Place sites in Monroe County

South Monroe County		
Fire House #5	1987 S. Henderson	Bloomington
Pizza X- South	2433 S. Walnut Pike	Bloomington
School-Batchelor Middle School	900 Gordon Pike	Bloomington
School-Bloomington High School South	1965 S. Walnut Street	Bloomington
School-Childs Elementary	2211 S. High Street	Bloomington
School-Clear Creek Elementary	300 W. Clear Creek Drive	Bloomington
YMCA	2125 S. Highland Ave	Bloomington
YMCA Gymnastics Center	1917 S. Highland Ave	Bloomington
School-Jackson Creek Middle School	3980 S. Sare Road	Bloomington
School-Lakeview Elementary	9090 S. Strain Ridge Road	Bloomington
School-Templeton Elem	1400 S. Brenda Lane	Bloomington
Monroe Hospital	4011 S. Monroe Medical Park Blvd.	Bloomington
East Monroe County		
Fire House #4	2001 E. 3 rd Street	Bloomington
Pizza X- Campus	1791 E. 10 th Street	Bloomington
Pizza X- East	877 S. College Mall Road	Bloomington
School-Unionville Elementary	8144 E. State Road 45	Unionville

School-University Elementary	1111 Russell Road	Bloomington
School-Binford Elementary	2300 E. 2 nd Street	Bloomington
School-Rogers Elementary	2200 E. 2 nd Street	Bloomington
West Monroe County		
Bloomington Transit Buses	130 W. Grimes Lane	Bloomington
Bloomington Transit Station- main	130 W. Grimes Lane	Bloomington
Bloomington Township Trustee	2111 W. Fountain Dr.	Bloomington
Banneker Community Center	930 W. 7 th Street	Bloomington
Girls Inc.	1108 West 8 th Street	Bloomington
Boys and Girls Club- Crestmont	1111 W. 12 th St.	Bloomington
YMCA-Northwest	1375 N. Wellness Way	Bloomington
Pizza X –West	1610 W. 3 rd Street	Bloomington
School- Arlington Heights	700 W Parrish Road	Bloomington
School- Fairview Elem	627 W. 8 th Street	Bloomington
School- Highland Park Elem	900 Park Square Drive	Bloomington
School- Grandview Elem	2300 S. Endwright Road	Bloomington
School- Broadview Learning Center	705 W. Coolidge Drive	Bloomington
School- Tri-North Middle School	1000 W. 15 th Street	Bloomington
School- Summit Elem	1450 W. Countryside Lane	Bloomington

School- Ivy Tech (Main Campus)	200 Daniels Way	Bloomington
School- Ivy Tech (School of Nursing)	101 Daniels Way	Bloomington
School- Ivy Tech (ICLSBL)	501 N. Profile Parkway	Bloomington
Youth Services Bureau of MC	615 S. Adams Street	Bloomington
Fire Department- Van Buren	2130 Kirby Road	Bloomington
Fire Station 2	205 S Yancy Lane	Bloomington
Downtown Monroe County		
Fire House #1	300 E. 4 th Street	Bloomington
Monroe County Library	303 E. Kirkwood Ave.	Bloomington
Monroe County Library Book Mobile		
School-Bloomington Project	349 S. Walnut	Bloomington
Allison Jukebox Community Center	349 S Washington St	Bloomington
Boys and Girls Club- Lincoln	1201 W. 3 rd St.	Bloomington
WonderLab	308 W. 4 th Street	Bloomington
Rhino's All Ages Music Center	331 S. Walnut Street	Bloomington
Bloomington Transit Depot	301 S. Walnut Street	Bloomington
Ivy Tech (JWAC)	122 S. Walnut Street	Bloomington
Big Brother Big Sisters	501 N Walnut Street	Bloomington

North Monroe County		
Bloomington Township Fire Dept.	5081 N. Old State Rd 37	Bloomington
School-Bloomington High School North	3901 N. Kinser Pike	Bloomington
CVS	4444 W. State Road 46	Bloomington
Fire House #3	900 N. Woodlawn	Bloomington
Fire House #8	900 N. Curry Pike	Bloomington
School- Marlin Elementary	1655 E. Bethel Lane	Bloomington
Harley Davidson	522 W. Gourley Pike	Bloomington
Meadows Hospital	3600 N. Prow Rd	Bloomington
Ellettsville Fire Dept. HQ	5080 W. State Rd. 46	Bloomington
Monroe County Library-Ellettsville branch	600 W. Temperance Street	Ellettsville
Pizza X	4621 W. Richland Plaza Dr.	Bloomington
School-The Edge Alternative School	319 W. Temperance St	Ellettsville
School-Edgewood Primary	7700 W. Reeves Rd.	Ellettsville
School-Edgewood Intermediate Elementary	7600 W. Reeves Rd	Ellettsville
School-Edgewood Junior High	851 W. Edgewood Dr.	Ellettsville
School-Edgewood High School	601 S. Edgewood Dr.	Ellettsville

Boys & Girls Club Ellettsville	7600 W Reeves Rd	Ellettsville
Safe Place Sites in Greene County		
Bloomfield-Eastern Greene Co. Library Eastern branch	11453 East State Road 54	Bloomfield
Bloomfield-Eastern Greene Co. Library Main branch	125 S. Franklin Street	Bloomfield
Eastern Greene Elementary	10503 E State Road 54	Bloomfield
Linton Fire Department	230 NW A Street	Linton
Linton-Stockton Elementary	900 NE 4 th Street NE	Linton
Welch & Cornett Funeral Home	140 E. Vincennes St.	Linton
Shakamak Elementary	9233 Shakamak School Road	Jasonville
Shakamak Jr & High School	9233 Shakamak School Road	Jasonville
White River Valley Middle School	2926 IN-67	Lyons
White River Valley High School	5644 IN-54	Switz City
White River Valley Elementary	484 W. Main Street	Worthington
Welch & Cornett Funeral Home	23 S. Main Street	Worthington

Safe Place Sites in Owen County		
Gosport Elementary	201 North 9 th Street	Gosport
Patrickburg Elementary	9883 State Road 246	Patrickburg
Post Office	3218 S Street	Quincy
Cathleen's Gymnastics	145 S Washington St	Spencer
CommUnity Center	17 E. Market Street	Spencer
McCormick's Creek Elementary	1601 Flatwoods Road	Spencer
New Beginnings Pregnancy Resource Center	189 S. Main Street	Spencer
Owen County Chamber of Commerce	119 S Main Street	Spencer
Owen Valley Christian Fellowship	338 State Highway 43	Spencer
Owen Valley Middle School	626 West State Highway 46	Spencer
Owen Valley High School	622 West State Highway 46	Spencer
Spencer Elementary	151 East Hillside Ave.	Spencer
West & Parrish & Pedigo Funeral Home	105 N. Montgomery St.	Spencer
YMCA	1111 West State Highway 46	Spencer

Appendix B

2018 Community Partners / Shared Programming Resources

Thank you for supporting AND connecting youth within our community

ACHIEVE Coalition	Middle Way House
Anthem	Monroe County Community School Corporation
Banneker Center	Monroe County Department of Children Services
Bloomington After School Network	Monroe County Health Department
Bloomington Commission on the Status of Children & Youth	Monroe County History Center
Bloomington Parks and Recreation	Monroe County Juvenile Probation
Bloomington Police Department	Monroe County Parks & Recreation
Bloomington Transit	Monroe County Public Library
Bloomington Township Trustee	Monroe County Recycling Center
Bloomington Volunteer Network	Monroe County Sheriff's Department
Boys and Girls Clubs of Bloomington	Monroe County United Ministries
Building A Thriving Compassionate Community (BTCC)	Monroe County Women's Commission
Center for Collaborative Systems change (IU)	Monroe County YMCA
Centerstone	Monroe County Youth Council
City of Bloomington Community & Family Resources Department	Mother Hubbard's Cupboard
CODA, Terre Haute	New Hope Family Shelter
Community Justice and mediation	NonProfit Alliance
El Centro Comunal Latino	Nurse Family Partnership
Family Solutions	O'Neill School of Public Environmental Affairs Office of Diversity, Equity, and Inclusion
Girls' Inc.	Peace Learning Center
Herald Times	People and Animal Learning Services
Hoosier Hills Food Bank	Planned Parenthood
Indiana Association of Residential Child Care Agencies	Prism Youth Community
Indiana Coalition Against Domestic Violence	Purdue Extension-Monroe County
Indiana Housing & Community Development	Richland Bean Blossom Schools
Indiana Trafficking Victims Assistance Program	Rural Transit
Indiana University Auditorium	Safe Passage, (Batesville)
Indiana University School of Admissions	South Central Community Action (S.C.C.A.P.)

Indiana University School of Education and Counseling Psychology	Stearns Music Therapy LLC
Indiana University School of Public Health	Stepping Stones
Indiana University School of Social Work	Suicide Prevention Coalition
IU Health Bloomington-Coordinated School Health	Susie's Place
IU Health – Riley Physicians	Systems of Care (Monroe County)
Indiana Youth Institute	The Academy of Science & Entrepreneurship
Indiana Youth Services Association	The Warehouse
Ivy Tech Community College	Thriving Connections- Monroe County
Jill Reitmeyer, DDS	United Way of Monroe County
La Casa Latino Cultural Center	Women Writing for a change Bloomington
League of Women Voters of Bloomington and Monroe County	WonderLab
Meadows Behavioral Health Hospital	WorkOne

What the Youth Want Others to Know

*"The shelter has helped me not only take time to think on my actions but also reflect.
And the staff are very supportive."*

***"I appreciate that all the staff members made me feel important. All of them were very kind
and understanding."***

"It's a safe space with nice people. They provide lots of help and support."

"They take care of you and help you through hard times while having fun."

*"I appreciate that all the staff members made me feel important. All of them were very kind
and understanding."*

"Because the shelter offers good help to youth that actually need the help"

"It's a safe place for youth and other youth."

***"If you need to be safe, they make sure you're safe. They make you as
comfortable as possible."***

*"It's a good place for youth to get help and also to get help with problems at home and it
gives teens a break from any problems they facing"*

"It's a safe place that makes sure you have everything you need"

"The staff here at the youth shelter help and try there hardest to provide help and support to the residents that are here for help."

"Thank you all for taking to me and helping me through everything."

What Parents/Guardians Say

"It truly can be one of the best and safest options for a child. It is full of acceptance and people who want the very best for the youth."

"The staff was very nice and were quick to offer any help they could."

"Very open line of communication. I feel our counselor was very patient, understanding and helpful."

"The shelter is an amazing place and, in this crisis, an indispensable resource for our family."

"The counselor was great about listening to our concerns and problems and worked to help find solutions."

"Our counselor was very helpful in trying to meet all of my child's needs and the needs of our family. I really appreciate the help."